

# "Ag in Uncertain Times" What we learned from the 80's

**Dave Goeller** 

Deputy Director North Central Risk Management Education Center

Ag in Uncertain Times
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- Dave Goeller
- Deputy Director
- Transition Specialist
- 402 472 0661
- dgoeller@unl.edu
- Dept. of Agricultural Economics
- University of Nebraska-Lincoln





#### **Extension Risk Management Education Program**

**University of Delaware – Northeast Region** 

**TexasAgriLife Extension – Southern Region** 

**University of Nebraska - North Central Region** 

**Washington State University Extension – Western Region** 

**University of Minnesota – Digital Center** 

USDA, Cooperative State Research, Education, and Extension Service



History

Always producers experiencing financial stress

Not cry wolf but definitely increased

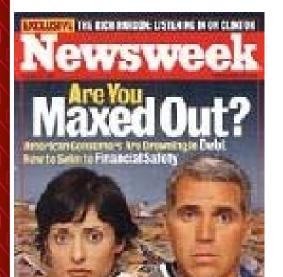


- Situation in the 1980's
  - Asset values rapidly declining, land 75%
  - Interest rates at 16% 18% 22%
  - Cash Flows tight
  - Many producers insolvent at "Fair Market Value"
    - Liquidation = Lender write off's
    - Lender problems resulted
    - Chapter 12 –1987, Shared Appreciation Agreements FSA



- Situation in 2009
  - Asset Values have softened a bit
  - Interest rates are very low
  - Worldwide Financial Crisis
  - Volatility in both the cost of inputs and the value of production sold has caught many in a squeeze
  - Cash Flow is terrible
  - Lots of Credit Card debt
  - Many producers still have significant equity

### **Credit Cards**



#### The Average American Family Has:

- \$6,892 in Credit Card Balances.
- On 9 different Credit Cards.
- Average consumer credit card rate: 13.88%
- Average student credit card rate: 14.45%
- Average business credit card rate: 10 11%





- Situation in 2009
  - Decision
    - Preserve Equity?
    - Roll the Dice?

People in Stress (drowning man)



- Lessons Learned from the 80's
  - Role of Extension Professionals
    - Not the expert but Facilitator/Coach
    - Gather information and Identify Key Issues
    - Helping producers generate THEIR alternatives/options
    - Helping producers evaluate THEIR alternatives/options
    - Empowering producers so they can make THEIR decisions

- Lessons Learned from the 80's
  - You will be asked "What should I do? or What would you do if you were me?"
  - It is very tempting and great for your ego to have producers under stress putting so much trust in you, but...
  - Asking the right questions is much more effective then telling producers what to do





- Introduction
  - Convey to Producers that you are:
    - Competent and that you have experience
    - That they can trust you with their situation
    - That you will be confidential
- Ask the question.
  - What brings you in?
  - How can I help you?
  - After the question, shut up and listen





- Listen
  - Gather facts, information, feelings and understanding about the situation
  - Listen/observe with all your senses
    - Ears, what are they saying
    - Eyes, the non-verbal stuff, interaction between parties
    - Intuition, what else is going on
    - Temptation to pigeonhole
  - Observe all members in the meeting
    - Spouses
    - Children





- Gather information
  - What is your lender telling you?
  - Do you have a balance sheet?
    - Are the assets valued at fair market value?
    - Are there any other debt obligations?
    - What else should I know?
  - Do you have any income and expense records or tax returns?
  - Have you done a cash flow?





- Identify the urgency of the situation
  - Are there any "time sensitive" issues
    - Deadlines
    - Foreclosures/ replevins
    - Food, health, medical, mental, housing or utilities
- Identify "Key Issues"
  - Financial
    - Solvency, Liquidity, Cash Flow, Profitability or debt structure
  - Personal/Relationships
    - Lender confidence, Communication, health, marriage range



• Help Producers focus on the "First Hurdle in their race"

- What would you like to see happen?
  - Stay the same, no changes
  - Who do you want to make the decisions, you or your lender





• If something had to be liquidated? What would it be? Prioritize

- Are your Assets Earning their Keep?
- What do you think your options are?
  - Begin to help **THEM** Identify **THEIR** alternatives/options





- List all options including do nothing
- Are there any alternatives you absolutely would not consider?
- Is there more information that needs to be gathered in order to make an informed decision?
  - Tax Consequences
  - Family members opinions
  - Other





- Help them produce a "To Do" list.
  - Who is responsible to make sure it is done?
  - By when?
- What will happen after they gather the information?
- Review to make certain they are on board
- Give your contact information and when it is and is not appropriate to contact you
- What else can we do today?





- Are you sleeping OK at night?
  - Normal people under stress like you are going through experience
    - Problems sleeping
    - Sleeping all the time
    - Substance abuse
    - Marriage problems
    - Difficulty in making decisions
  - If you would like to discuss how other people who are going through the same things handle this contact.....





- Resources
  - Mental health
  - Housing, heat, utilities and food pantries
  - Hot Lines
- Your contact information again
- I like to shake their hand when they leave...just something about the personal contact.



#### **Contact Information**

- -Dave Goeller
- -dgoeller@unl.edu
- -Office phone: 402 472 0661
- -Cell phone: 402 450 2420
- -Fax: 402 472 0776





